

## First Mile Sustainability Policy

### Introduction

We believe in a world where you can Recycle Everything and are achieving this by making it easy for businesses to recycle and by working with industry to make more materials recyclable.

We apply the principles of this document to our staff, customers, suppliers and they are outlined in full below.

### Principles

We appreciate that our business operations affect the environment and therefore we will reduce our impact by:

- Helping customers recycle more.
- Reducing the emissions required to deliver our services i.e. CO2 and NOx from vehicles.
- Applying circular economy principles and the waste hierarchy to our customer proposition.
- Operating our offices and facilities in a sustainable way.
- Integrating sustainability into every business decision
- Ensuring we actively exceed current legal requirements and regulation.
- Ensuring all staff are aware of this policy and trained in it regularly.
- Constantly reviewing this policy, the outputs from it, and report on progress annually.

### Practical Steps

**Increasing recycling.** We are building a first-of-its-kind sack sorting facility that will enable us to collect multiple waste streams on the same vehicle and increase customer recycling rates.

▫ **Reducing emissions.** We are reducing our emissions by investing in electric and CNG vehicles as well as pioneering schemes such as bicycle deliveries and working with partners on consolidation projects.

▫ **Circular Economy and waste hierarchy.** We promote and sell paper and stationary made from recycled material as well as collaborating with companies that redistribute food and textiles.

▫ **Offices and Facilities.** We encourage staff to cycle with the cycle to work scheme, bicycle storage on site and showering facilities. Excessive printing is actively discouraged.

**Regulation.** We comply with all relevant legislation and regulation to ensure best possible environmental practice and compliance. We are currently certified under ISO 14001 and ISO 9001 and our vehicles meet Euro 6 Vehicle emission standards, at present, the highest standard outlined by the European Union.

▫ **Staff.** We are setting up an environmental team and will provide quarterly training to all staff on our sustainability principles.

▫ **Commitment.** This policy will be reviewed annually by senior management to ensure we are meeting and developing these goals.

**This policy has been approved & authorised by:**

**Name:** Bruce Bratley

**Position:** Chief Executive

**Date:** 17/10/2019

A handwritten signature in blue ink, appearing to read 'Bruce Bratley', is written in a cursive style.

**Signature:**